

LAGOS

CUSTOM SIZING AND REPAIRS

RING SIZING

Custom sizing available in most styles; 5 - 9, incl. ½ sizes
Smaller than 5, larger than 9

\$35
Contact Customer Service

BRACELET/NECKLACE SIZING

Rope styles shortened (bracelets or necklaces)
Rope styles lengthened (dependent on metal required)
Links removed
Links added

\$40
\$55 and up
\$35
Contact Customer Service

GENERAL REPAIRS

Post replacement (14k standard size)
Post removal
Other (does not include replacement of stones)

\$25
\$15
\$35 and up

GENERAL REPAIRS

General refurbishing with cleaning and polishing

\$25 and up

LAGOS Jewelry is hand-crafted and in many cases can be tailored to fit an individual customer. In most cases, items are offered in a variety of sizes and lengths. Please refer to our website for all sizes and lengths available.

LAGOS Rings are generally available in whole sizes 6, 7 and 8 at the time of purchase. Sizes outside of the available options will result in a custom sizing charge as stated above.

Any items sized outside of standard tolerances for the style, especially rings, will carry additional fees and potentially longer lead times.

The fees stated above are for custom sizing, repairs and refurbishing. Complicated alterations may result in additional fees, which will be communicated before any work commences. If a gemstone, diamond or pearl requires replacement, LAGOS will attempt to locate a replacement, and will provide a written estimate to the customer.

Return shipping fees apply - UPS Ground \$15. Expedited shipping is available upon request.

Please consult our Customer Service Department with any questions you may have at 1.877.925.4305 or email us at customerservice@lagos.com.

QUESTIONS REGARDING YOUR PURCHASE?

Contact Customer Service at customerservice@LAGOS.com or 1.877.925.4305

LAGOS Customer Service
441 North Fifth Street, 4th Floor
Philadelphia, PA 19123